



**Otázka:** At the hotel

**Jazyk:** Angličtina pro hotelové školy

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# Describing the school hotel and accommodation at a hotel

## Location and surrounding of the school hotel/hotels

The school hotel is located on the Hotel and Gastronomy Secondary School campus ..... . ..... is a village in the eastern district of the capital Prague. The hotel is located in the wonderful surroundings of the ..... forest. The school hotel has a capacity of 35 beds in double rooms, single rooms, a suite and an apartment. Each room has its own sanitary facilities, a shower or a bath and a TV.

Connection to the city centre is by bus 303 or 261 to the underground station Černý Most, which takes about 20 minutes by bus and 25 minutes by the metro, or by train to the downtown Prague Masarykovo station which takes about 20 minutes.

There are several restaurants and a supermarket open 7 days a week in the village. There is also a swimming pool open in summer and a golf course. There are several bicycle paths in the surrounding area.

## Hotel classification

When traveling various types of hotel accommodation can be found, a boarding house (bed and

breakfast), a hostel or a motel. These types of accommodation differ in price and comfort. The star classification system is a common one for rating hotels. Higher star ratings indicate more luxury. The hotels have from one to five stars. Tourist (\*), Standard (\*\*), Comfort (\*\*\*), First Class (\*\*\*\*) and Lexus (\*\*\*\*\*) A 1-star hotel is usually smaller and simply furnished. A 2-star hotel offers a good standard of comfort. A 3-star hotel has a very good standard. A 4-star hotel is a hotel with a high standard and day and night service. 5-star hotels are luxurious hotels with excellent service.

### **The reception desk**

Before our arrival we should make a reservation/ book a room at the hotel. Reservations or booking can be made by telephone, email or regular post. The receptionist asks when is the reservation for, how many nights the guest is staying, what kind of room is required, and if B+B or half or full board are required. The price is then given and the guest's name and the credit card number are asked for. Following that, the hotel confirms our reservation/ booking. Upon arrival at the hotel we have to check-in. We show our identity card or passport, sign the registration card and get the key or key card. During our stay we can request some services, ask for information or solve complaints at the reception desk. At the end of the stay we pay and check out.

### **Hotel equipment**

In the basement there is usually a car park, sauna and solarium and a kitchen. On the ground floor there is a reception, hotel lobby, offices, toilets, bar and restaurant. There may also be a gift shop, florist, exchange bureau and lifts. On the floors there are rooms and in larger hotels the conference rooms, meeting rooms. On some hotels there may be a roof garden. Outside the hotel is usually a private car park and sport facilities.

### **Hotel rooms**

There are several types of rooms in hotels: a single room, a double room, a twin room, a family room, en suite room. There is a bathroom with a bath or a shower, air conditioning, mini bar,



TV, radio, alarm clock, telephone, a desk, a chair, a bed, a wardrobe, an armchair, a personal safe....

### **Hotel facilities**

Hotels can offer an indoor swimming pool, large garden, tennis court, games room, babysitting service, Internet access in all rooms, gym, sauna, wheelchair access, laundry service, shoe cleaning service, bars, room service, hotel taxi/limousine service to and from the airport, hairdresser's, beauty salon, car hire service, tour guides, gift store, exchange, restaurants and bars....